

AMELIA MARROQUIN

Hospitality Professional

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📍 Eden Prairie, MN

ABOUT ME

Well-rounded hospitality professional with experience guiding high-performing teams, training staff, and delivering exceptional guest experiences. Skilled in anticipating needs, creating welcoming environments, and supporting organizational goals.

EDUCATION

Southwest Minnesota State University | Marshall, MN

2013 – 2018

Bachelor of Science

- Major in Hospitality Management, Minor in Psychology, Minor in Spanish
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PROFESSIONAL EXPERIENCE

Hazeltine National Golf Club | Chaska, MN

2018 – Present

Assistant Clubhouse Manager | 2025 – Present

- Oversee operations of newly developed facilities across multiple business areas, including the Gate House, Housekeeping, and Golf Performance Center, ensuring seamless service delivery and operational efficiency.
- Assist in budget oversight, payroll management, and cost control initiatives.

Dining Room Manager | 2018 – 2025

- Supervised daily dining room operations including reservations for dining room and private dining
- Directed and managed a 50+ person front-of-house team, improving service efficiency and maintaining high guest satisfaction standards.

Supervisor and Server | 2018

- Provided high-quality food and beverage service to club members and guests in a private golf club setting.

Southwest Minnesota State University, Conferencing and Events | Marshall, MN

2016 – 2018

Event Planning Intern

- Implemented policies and monitored suites to create a comfortable guest environment.
 - Assisted with planning and supervising high-profile events held at the University.
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SKILLS

- Customer Service Excellence
- POS Systems
- Facility Operations
- Staff Support and Training
- Organization and Details
- Team Leadership